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Human Resources
Software Engineer Apprentice
IBM –Garage
Soho
NY, NY

Dear Software Development & Support team,

I was enthused when I learned that the IBM Garage in NYC has an opening as a Software Engineer Apprentice. Your add on Indeed.com is a great fit for me.

At three of previous positions, I worked directly with executive clients and customers in person, over the phone, and through email. During these positions I demonstrated a unique ability to resolve complex problems tactfully. This allowed me to take on delicate customer roles (such as disqualifications, regulation disputes, account management, and record keeping).

Along with my customer service experience, I also bring to the table a background in programming and computer science. I have extensively worked with Java and Python through my college career and earned an Associates in CS from Borough of Manhattan Community College.

I am confident that I can offer you the team-oriented problem solving that you are looking for. Thank you for your time. I look forward to hearing from you.

Sincerely,

Nicholas S. Weatherley